

SPORTS & AQUATIC CENTRE

2025 SCHOOL SWIMMING PROGRAM

TERMS AND CONDITIONS

Our commitment to child safety:

All children or young people who attend services, programs, and events delivered by the Rural City of Wangaratta have the right to feel and be safe. This includes in spaces owned or managed by Council.

The wellbeing and safety of children and young people in our care will always be our priority.

The Rural City of Wangaratta is committed to creating and maintaining a child safe organisation where protecting children from abuse is embedded in the everyday thinking and practice of Council, its employees, contractors, and volunteers.

By completing and signing this online booking form, the applicant agrees to the conditions of entry and the terms outlined below regarding their booking.

Wangaratta Sports and Aquatic Centre (WSAC) reserves the right to cancel any booking at its discretion if these conditions are not adhered to.

Instructor Ratios and Additional Fees:

- **School swimming programs are conducted by WSAC swimming instructors only**, with a maximum instructor-to-student ratio of 1:10 for primary school children and 1:15 for secondary school students.
- If an additional instructor is required, **a fee of \$50 will apply**.
- Instructor ratios are determined based on the number of children confirmed for the program. The final student count must be confirmed at least two weeks prior to the program start date.

Costs and Invoicing:

- The cost per child per swimming lesson is **\$9.00**. (Subject to change)
- An **invoice** will be issued based on the **total number of children** booked at the beginning of the program. This invoice amount will remain unchanged, even if there are fluctuations in attendance throughout the program.

Cancellation Policy:

- A **minimum** of 48 hours' notice is required for **any** session cancellations. Failure to provide adequate notice will result in the full session fee being charged.

Supervision Requirements:

- Schools are responsible for providing adequate supervision for students who need to leave the water or use WSAC facilities during lessons.
- If a student requires an aide for assistance, the aide must be present in the water during the lesson. **The aide should follow the swimming instructor's guidance without interfering with the lesson.**
- Please ensure that any students requiring extra support are communicated during the booking process.

Lesson Duration and Approvals:

- Each swimming lesson is 40 minutes in duration, unless additional time is approved in advance.

Photography and Video:

- No photos or videos of instructors or students may be taken without prior approval. Please request permission when booking if you need to record any content.

WSAC Hygiene Policy:

To maintain the health and safety of all participants, students must adhere to the following hygiene practices:

- **Do not enter the pool** if they have had diarrhea in the past 48 hours.
- Wear close-fitting swimming costumes (unless otherwise specified).
- Shower and use the toilet before entering the pool.

Thank you for your understanding and cooperation. We look forward to welcoming your school to WSAC for a safe and enjoyable swimming program.